



**Department of Health and Social Services  
PO Box 2703, Whitehorse, Yukon Y1A 2C6**

Dear Mona Luxion:

Thank you for taking the time to meet with myself, Stephen Doyle and Shauna Demers on Tuesday to discuss our shared commitment to advance gender affirming care. We are in deep appreciation for the work you and your team do to make the Yukon a safe, welcoming place for 2SLGBTQIA+ people and for working with us to design programs and services to support this goal.

The Yukon is leading the country in our commitment to advance access to gender-affirming care. Our gender-affirming care policy is one of the most comprehensive of its kind in Canada and leading the way comes with challenges. As was previously discussed, coverage for some services under the gender-affirming care policy has been paused as the Department of Health and Social Services now understands that regulatory changes are required to continue to provide coverage for all services and procedures outlined in the policy. The Insured Health team can provide a list of services that remain covered.

We are resolute in our commitment to have the necessary regulatory amendment in place before the end of 2022 that will once again enable access to gender affirming surgical and non-surgical procedures and services.

In the interim, Insured Health is also prepared to work with clients and their clinical representatives to navigate any timing challenges, so that we can avoid delays in any scheduled procedures.

We know that these kinds of delays can be particularly hard on your membership. They are already facing significant challenges, so any uncertainty can hit particularly hard. Please know that our commitment to this coverage never wavered. Our challenges are entirely related to issues around private and public care. We are resolving those issues to ensure this group of clients can have the health care they need and deserve.

Once more, I want to thank you for your dedication to support and advocate for the 2SLGBTQIA+ community. I recognize just how important these services are for the transgender and gender diverse community and for the growing number of people waiting to access this care.

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Please do not hesitate to contact myself or Shauna Demers, Director Insured Health and Innovation by email [Shauna.Demers@Yukon.ca](mailto:Shauna.Demers@Yukon.ca) or phone 867-667-5620 if you have questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Hale". The signature is fluid and cursive, with a large, stylized initial "M".

Michael Hale  
Deputy Minister, Health and Social Services